POST-REFERRAL Intake Visit Phone Call Script:

Hello, may I speak with Betty please? My name is Brittany Stabile, I’m calling from the Early On Program at the Eastern Upper Peninsula Intermediate School District. Your son James was referred to Early On, and I’m calling to talk with you and see if you’re interested in learning more about our program. Are you familiar with the Early On program at all? Early On is an early intervention program that works with families to help determine **if** children are behind in their development, and if so, we work together to help the child make progress.   
  
[give parents a chance to talk!] Do you have any concerns or questions about the way James is developing or behaving?  
   
[Address/acknowledge those concerns]   
  
Early On provides support for families when there is a question about a child’s development. We encourage families and other caregivers to help the child throughout the day, and we make sure those caregivers have the information and materials they need to do that. We have a team of professionals that join the family in solving problems and identifying learning opportunities. Finally, we make sure the family is never alone in the process. You will work with me as your service coordinator, and you will also work with an in-home provider that guides and supports you in meeting the goals you will set for James and your family.   
  
Early On is free and completely voluntary; you don’t have to agree to meeting with me if you feel the services are not necessary for James and your family at this time. Although, if you are interested, one of the first things we would do is meet with you to explain the program in more detail and gather some information about your family. After talking with you and you were interested in having your child evaluated, we would be able to set that visit up for a later date.   
  
Does Early On sound like something you may be interested in?   
  
**NO**: Well if any problems questions or concerns arise in the future just give me a call and we can set up a visit, but I’m glad to hear he’s doing well. Thank you for your time, if you ever have any questions don’t hesitate to call.   
  
**YES:** Great. On our visits, we typically meet with families in their home. We find children do best meeting us in places that are comfortable and familiar to them. Would this be ok with you?   
  
The first visit should last approximately a half hour to an hour. Is there a day that works better for you for us to make our first visit?   
   
Verify Address:   
  
Verify that this is the best number to reach you: